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Exam : **67200T**

Title : Administering Avaya IP Office Platform R11 Specialized

Version : DEMO

1.What are the benefits of correctly administering incoming call routes in a web management system?
A. Enhanced user experience
B. Decreased operational costs
C. Increased traffic to the website
D. Simplified compliance with regulations
Answer: AB

2.Which outcomes are associated with well-managed incoming call routes and short codes? (Choose Two)
A. Improved customer satisfaction
B. Reduced need for IT support
C. Increased operational efficiency
D. Enhanced graphic design of web interfaces
Answer: AC

3.What is the primary purpose of configuring short codes in Avaya IP Office?
A. To manage call queues
B. To define user rights
C. To create speed dials and feature access codes
D. To route incoming calls
Answer: C

4.What is the impact of user configuration errors in a web management system?
A. Increased marketing effectiveness
B. Unintended access breaches
C. Enhanced data analytics
D. Inaccurate reporting of system usage
Answer: BD

5.Which type of group can be used for distributing incoming calls evenly among members?
A. Sequential Group
B. Collective Group
C. Rotary Group
D. Hunt Group
Answer: D